

ISON implemented Oracle solution for the general pension and social security authority (gpssa), UAE

The Challenge

Integrated packaged solution which has built-in features to cater to processes in the areas of Contributions, Pension and Benefits, Finance, Treasury and Fund Management, Customer Service and HR & Internal Payroll.

The Solution

An integrated solution that best suit GPSSA's Contribution, Pension / Benefits Administration, Fund Management and Back Office functions based on industry best practices and helps enhances its customer service capabilities.

- Deployed of Oracle Financial Management, C-Matics, Oracle Supply Chain Management during the first phase.
- Second phase witnessed implementation of Oracle HRMS and Universal Content Management

The Benefits

Key Integration Delivered : C-Matics – Treasury module with Oracle Finance

Multiple process automations such as Oracle CRM Citizen services, Pension & Contribution, back office operations like Finance, procurement & HR

